## Frequently Asked Questions:

### How to get detailed information about TamKart products?

Information on TamKart products is available at https://tamkart.az/index.php/page/faq.

### How to enter my TamKart personal account?

You can enter your TamKart personal account using this link:
https://cabinet.tamkart.az/index.php/cabinet/login.

### How to control my VAT refund account?

After clicking on the link https://edvgerial.ibar.az and entering the PIN code and contact number, the account for the VAT refund will be reflected in ABB mobile application.

### Where to get detailed information about VAT refunds?

For more information about the VAT refund service: https://edvgerial.ibar.az/en/faq

### What is a PIN code?

PIN is the Personal Identification Number of an ID card. The PIN code is the 7-digit/letter code excluding the last digit in the lower right corner on your ID card.
In the new generation ID cards, the PIN code is referred to as a personal identification number.

### How to top up a card account using E-manat?

The card account can be top upped based on the Customer code/Account number and PIN code.
PIN is the Personal Identification Number of an ID card.
The code consists of 7 consecutive digits after "944" in your account number.
33XXXXX944111111XXX
Via E-manat it is possible to top up in AZN only to an AZN currency account.

### Where is the serial number of the ID card?

### Where is the secret word of the card recorded?

The secret word of the card is recorded by the customer when the card is ordered and it is one of the main criteria for identification. The card's secret word of is reflected in the "Card information" section of the ABB mobile application.

### Where is the card number displayed?

The card number consists of 16 digits on the front of the card.